

## First Security Islami Bank Ltd

ICT Division, Head Office

Plot 12, Block A, Main Road, Bashundhara R/A, Vatara, Dhaka 1229

Telephone: 02-8432613-22, Website: www.fsibld.com

### Invitation for Tender

Sealed Tenders are hereby invited from the bonafied business organization/suppliers in their official letter head pad for purchase of the following items for First Security Islami Bank Ltd.

1	Procuring Entity	ICT Division, Head Office, First Security Islami Bank Ltd
2	Tender Name	Supply of Microsoft Licenses, Implementation of Microsoft products, services, solutions, their SLA and Delivery and Installation of Server, Storage Hardware for both DC and DR Sites.
3	Invitation Ref No & Date	FSIBL/HO/ICT/166/2020, 23.02.2020
4	Procurement Method	Open Tendering Method
5	Budget and Source of Fund	Own Source

#### Particular Information:

6	Tender Package/Lot	Lot A (3 Parts)	Supply of Microsoft Licenses, Solution Implementation and Service Maintenance under SLA.
		Lot B	Supply and Installation of Server Hardware, Storage and necessary Software's, with support and services to implement Microsoft products and their solutions.
7	Tender Publication Date	23 February, 2020	
8	Tender Document & Amendment collection	<a href="https://www.fsibld.com/tender/">https://www.fsibld.com/tender/</a>	
		Date	Time
9	Pre-Tender Meeting	02 March, 2020	3:30 PM
10	Tender Submission Date and Time	23 March, 2020	3:00 PM
11	Tender Opening Date and Time	23 March, 2020	3:30 PM
12	Name and Address of the Office	ICT Division, Head Office, First Security Islami Bank Ltd, Plot 12, Block A, Main Road, Bashundhara R/A, Dhaka 1229	
13	Submission & Opening of Tender Document		
14	Venue of Pre-Tender Meeting		

#### Information for Tenderer:

15	Eligibility of Tenderers	(1)Minimum 3 years of experience in Microsoft software license sales and provide services and solutions on similar Microsoft technology products. (2)knowledge and experience on Microsoft volume licensing, services, solutions implementation (3)Registered Local Office in Bangladesh (4)Valid Microsoft Partner with Gold/Silver competencies (5)Up to Date Trade License, VAT Registration Certificate, Income TAX Clearance Certificate, Bank Solvency Certificate (6)Minimum 02 successful completion certificate from customers for Microsoft products (7)Minimum 1 client with SLA for Microsoft products/solutions (8)Certificate of strict compliance of contract agreement etc (9)Expertise with minimum 1 MCP and 2 MCSE certified personel (concentrating on Microsoft Exchange) and with 4 year of experience on these solutions (10) For Hardware, minimum 5 years experience on supply, install, commissin and maintenance of Enterprise Level Server Hardware and Storage solution (11) Experience on deliver and implement Enterprise Hardware to minimum 5 customers in Banks/financial institutions (12)Enterprise class support service system to provide post deployment service and support (13)Manufacturing Authorization Letter etc.			
16	Brief Description of Deliverables	<p><b>Lot A (Part 1):</b> Supply of Microsoft licenses for Windows Server 2019 Core Lic, User CAL for Windows Server 2019, Exchange Server 2019 Enterprise and Standard Licenses, Exchange Standard User CAL for Exchange 2019, Microsoft Office Microsoft Std and Digital Certificate for Exchange Email.</p> <p><b>Lot A (Part 2):</b> Design, Install, Migration of data and mailboxes and Implementation of Microsoft Active Directory and Microsoft Exchange and their Trainings.</p> <p><b>Lot A (Part 3):</b> Service Level Agreement for Microsoft products, services and solutions for 3 years period.</p> <p><b>Lot B:</b> Supply and Installation of Server Hardware, Storage solution and necessary Software's, with support and services to implement Microsoft AD and Exchange solutions.</p>			
17	Lot No	Identification of Lot	Tender Security Amount (TK)	Performance Security Amount (TK)	Completion Time
	Lot A	Supply of Licenses	2.5% of Grand Total Price	10% of Grand Total Price	12 Weeks
		Implementation			3 Years period
Lot B	Hardware Devices	2.5% of Grand Total Price	10% of Grand Total Price	12 Weeks	

#### Important Conditions:

18	(1)Tenderer must participate on each LOT Completely for of all its deliverables (2)The Procuring Entity reserves the right to accept or reject all tenders or annul the tender proceeding (3)If it is not possible to receive/open the tender on the schedule date for any unavoidable circumstances, the same will be received/opened on the next working day at the same time & same venue (4)The Procuring Entity also reserves the right to omit, increase and/or decrease the quantity of any item (s) from the tender depending on final approval from the Board.
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Md. Abul Kalam Azad  
VP & Head of ICT Division