



**First Security Islami Bank Limited**  
**ICT Division**

Head Office  
Plot#12, 2<sup>nd</sup> & 3<sup>rd</sup> Floor, Main Road.  
Block # A, P.S- Badda,  
Bashundhara R/A, Dhaka-1229.

Web: [www.fsibibd.com](http://www.fsibibd.com); email: [ictp@fsibibd.com](mailto:ictp@fsibibd.com)

Ref: FSIBL/HO/ICT/236

Date: 08.04.2021

**REQUEST FOR PROPOSAL (RFP)**

**Renewal of ARBOR (DDOS Protection) License for 3 (three) years**

**Bidder Reg. No.**

**Section A: General Information**

SN	Item	Description			
1	<b>Name of the Bank</b>	<b>First Security Islami Bank Limited</b>			
2	<b>Procuring Entity Name</b>	Information & Communication Technology Division			
3	<b>Invitation of Re-Tender for</b>	Supply & implementation of <b>ARBOR (DDOS Protection) License</b> for DC & DR as per technical specifications detailed in "Section C" hereunder from the eligible and registered ARBOR Partners as specified in "Section B" hereunder.			
4	<b>Invitation for Quotation Ref. &amp; Date</b>	<b>FSIBL/HO/ICT/236</b> <span style="float: right;"><b>Date: 08.04.2021</b></span>			
5	<b>Procurement Method</b>	Open Tendering Method			
6	<b>Source of Fund</b>	<b>First Security Islami Bank Limited</b>			
7	<b>Registration of bidders &amp; price of Tender Document:</b>	The interested eligible bidders have to enroll their name by submitting a prayer along with a non-refundable registration/enrollment fee <b>Tk.2,500.00 (Taka Two Thousand Five Hundred)</b> only in the form of "Payment Order" in favor of <b>"First Security Islami Bank Limited"</b> during submission of tender. No Tender documents will be sold physically. The bidder have to copy or download this tender documents from the website: <a href="http://www.fsibibd.com">www.fsibibd.com</a> and place them on their own letterhead to submit their bid.			
8	<b>Re-Tender Process Dates &amp; Times</b>	<b>Schedule Distribution Date &amp; Time</b>	<b>Submission Date &amp; Time</b>	<b>Opening Date &amp; Time</b>	
		<b>Start</b>	<b>End</b>	<b>End</b>	
		08.04.2021 03.00 PM	18.04.2021 10:00 AM	18.04.2021 10:00 AM	18.04.2021 11:00 AM
9	<b>Place of opening and receiving tender documents</b>	<b>First Security Islami Bank Limited</b> , Plot#12, 3 <sup>rd</sup> Floor, Main Road. Block # A, P.S- Badda, Bashundhara R/A, Dhaka-1229.			
10	<b>Composition of bid Price shall be inclusive of</b>	The costs of complete renewal of ARBOR license as instructed by the bank, testing, commissioning, delivering to directed site and admissible VAT, excise duty, subsidiary duty, import duty, ATV, AIT etc. all types of taxes and revenues of the government and other regulatory authorities along with time value of money up to settlement of bills taking clearances from the end user of the bank.			
11	<b>Awarding the successful bidder</b>	The bank may negotiate with the successful bidder or all bidders regarding price reduction modification if necessary before issuing the acceptance letter. A notification of award (NOA) will be provided by Bank to the successful bidder. Within 07 days of receipt of the Letter of Acceptance, the successful bidder shall sign a copy of it and return to the bank. Work must be completed within the time specified in the Work Order/Contract.			
12	<b>Payment &amp; Security</b>	The bidder shall furnish as bid security of 2.50% of the total financial offer in the form of bank draft or bank guarantee in the form of pay order or bank guarantee from any scheduled bank in favor of First Security Islami Bank Limited. The bid			

Signature & Seal of the bidder

		<p>security shall be submitted along with the tender inside the envelop marked as "Financial Offer- for Renewal of ARBOR (DDOS Protection) License" The bid security should be valid for 60 days after the date of bid opening. Any bid not accompanied by an acceptable bid security shall be rejected as non-responsive. The bid security of unsuccessful bidders will be returned within 7 days from the date awarding the successful bidder. The bid security of the successful bidder will be returned when the bidder has signed the NOA and furnished the required performance security. The bid security may be forfeited if (a) the bidder withdraws its bid during the period of bid validity specified in the bid form; (b) if a successful bidder fails to sign the contract and (c) if a successful bidder fails to furnish the performance security.</p> <p>Within 07 days of receipt of the notification of award from the Bank, the successful bidder shall furnish as performance security of 10% of total amount in the form of pay order or bank guarantee from any scheduled bank in favor of First Security Islami Bank Limited. The performance security should be valid for 90 (ninety) days.</p> <p>Bid shall remain valid for a period of 3 (Three) months after the date of opening of the proposals. In exceptional circumstances, prior to expiry of the original bid validity period, the Bank may request the bidder to extend the period of validity for a specified additional period. The request and the responses shall be made in writing. A bidder agreeing to the request will not be permitted to modify its bid.</p> <p>50% payment of total price may be provided as an advance payment upon request of the successful bidder. 50% payment may made after implementation of Arbor licenses in its environment for DC &amp; DR upon getting satisfactory certificate from ICT Division, FSIBL, Head Office expressing clearly that the end user has no objection</p> <p>In case of a failure of the successful Bidder to implement ARBOR license in the prescribed time, the bidder will be liable to pay 0.5% of the Contract price as liquidated damages for every week after the deadline and will be deducted from the bill amount. The maximum penalty will be 10% of total contact price</p>
13	<b>Submission of bidders Qualifications/Eligibility and course of bidder</b>	The interested registered bidder shall copy the "bidders' qualification" form from the webpage and place them on their own letterhead write their qualifications and individual information in a separate sealed envelope with proper labeling mentioning- "Bidder's Qualifications /Eligibility for supplying & implementation of ARBOR (DDOS Protection)" license, Name of the bidder & Registration No.
14	<b>Submission of Technical &amp; Financial Offer</b>	The interested registered bidder shall copy the Asked Technical Specifications and Financial Offer form from the webpage and place them on their own letterhead and write their price offer for Section "C" in the designated field(s) and submit the document in a separate sealed envelope with proper labeling mentioning- "Financial Offer- for Renewal of ARBOR (DDOS Protection) License", Name of the bidder & Registration No.
15	<b>Name and address of the Office for receiving tender(s)</b>	Vice President & Head of ICT Division. First Security Islami Bank Limited, Plot#12, 3 <sup>rd</sup> Floor, Main Road. Block # A, P.S- Badda, Bashundhara R/A, Dhaka-1229.
16	<b>Address of Official Inviting Tender</b>	Do.
17	<b>Contact Details</b>	Telephone No. 02-8432613-22 Ext: 304,311 email: <a href="mailto:ictp@fsibld.com">ictp@fsibld.com</a>
18	<b>Special Instruction</b>	<p>The Bank Authority reserves the right to -</p> <ol style="list-style-type: none"> <li>1. Explain or clarify the terms of this tender notice in its own way,</li> <li>2. Bring necessary changes in the notice</li> <li>3. Increase or decrease the tender quantity</li> <li>4. Reject the lowest</li> <li>5. Reject any or all bids</li> <li>6. Select any bidder deems fit and proper by them</li> <li>7. Bidder have to bid full of the Section "C"</li> </ol> <p>The bank authority can perform all the above things without assigning any reason. The bidder/supplier shall have no right to challenge the decision of the Bank Authority in any court of law or to any arbitrator.</p>

## REQUEST FOR PROPOSAL (RFP)

### Renewal of ARBOR (DDOS Protection) License for 3 (three) years

Tender Ref: FSIBL/HO/ICT/

Date: 08.04.2021

Bidder Reg. No.

#### **Section B: Bidder's Information and Qualifications/Eligibility**

SN	Description	Qualification	Response	Remarks
01	<b>Name of the Bidder</b>	Required		Attach NID copy
02	<b>Designation of the Bidder</b>	Required		
03	<b>Company Name</b>	Required		
04	<b>Company Type</b> [ Proprietorship, Partnership, Private Limited, Public Limited etc.]	Required		
05	<b>Website address of the company</b>	Required		
06	<b>Bidder's Office Phone No.</b>	Required		Attach bill copy
07	<b>Bidder's email address</b>	Required		Send "Test" mail to ictp@fsibld.com
08	<b>Bidder's Mobile No.</b>	Required		
09	<b>Verified Business Address</b>	Required		Attach proof
10	<b>Name of Contact Person</b>	Required		Attach NID copy
11	<b>Designation of the contact Person</b>	Required		
12	<b>Official email address</b>	Required		Send "Test" mail to ictp@fsibld.com
13	<b>Valid Trade License No.</b>	Required		Attach proof
14	<b>Valid VAT Registration No.</b>	Required		Attach proof
15	<b>Valid ETIN</b>	Required		Attach proof
16	<b>Valid IRC No.</b>	Required		Attach proof
17	<b>Authorization of the Principal</b>	Required		Attach proof
18	<b>Bank solvency certificate</b>	Required		Attach proof
19	<b>Are you adequately solvent to sale on? Credit for a period of 6 months or more?</b>	Yes/No.		
20	<b>Experience: The bidder must have 2 years of experience for supplying similar hardware &amp; license in at least 2 different commercial Banks of Bangladesh.</b>	Required Bank- WO- Date- Quantity-		Attach proof
21	<b>Are you Banned by any bank authority or? Government agency?</b>	Yes/No		

**Statement of the bidder:** All the above information provided hereinabove are true. We will supply the order from genuine, valid and lawful sources and will pay all admissible VAT, Tax & other duties as per rule of the Government of Bangladesh.

Signature & Seal of the bidder

## **REQUEST FOR PROPOSAL (RFP)**

### **Renewal of ARBOR (DDOS Protection) License for 3 (three) years**

Tender Ref: FSIBL/HO/ICT

Date: 28.04.2021

Bidder Reg. No

#### **Section C: Technical/Financial Specifications of ARBOR (DDOS Protection) License**

N	Part Code / Description	Period	Qty
1	MNT-APS-NIC-4x1GE-COPPER-RNW-T3-3YR	APS Maintenance Renewal - Tier 3	1
2	MNT-APS-2600-HW-RNW-T3-3YR ----CG23724101LA	APS Maintenance Renewal - Tier 3	1
3	MNT-APS-2600-SW-200M-RNW-T3-3YR	APS Maintenance Renewal - Tier 3	1
4	AIF-APS-2600-HW-ADV-RNW-3YR ----- CG23724101LA	APS AIF Advanced Renewal	1
5	AIF-APS-2600-SW-200M-ADV-RNW-3YR ----- CG23724044LA	APS AIF Advanced Renewal	1
6	MNT-APS-2600-500M-RNW-T3-3YR -----CG23724044LA	APS Maintenance Renewal - Tier 3	1
7	AIF-APS-2600-500M-ADV-RNW-3YR	APS AIF Advanced Renewal	1
8	MNT-APS-NIC-4x1GE-COPPER-RNW-T3-3YR	APS Maintenance Renewal - Tier 3	1

#### **Section D: Training on ARBOR (DDOS Protection)**

Training Name	Persons
In depth Training on ARBOR (DDOS Protection)	06 (Six)

\*\* The above mentioned price is inclusive of all costs, taxes & VATs as per rule of the government of Bangladesh.

Name of the Bidder :  
Designation of the Bidder :  
Company Name :  
Business Address :  
Mobile No. :

**Signature & Seal of the bidder**